

Supplement to Joint National Travel Regulations Check in with DSB app as of 26th of february 2025

Journeys made using Check in with DSB App will be subject to the "[DSB App - Check in – Terms of use](#)" in addition to the Joint National Travel Regulations with the following deviations:

2.4 Use of travel document

It is the customer's responsibility to ensure that Check in with DSB app is checked in.

2.4.4 Use of Check in DSB App

Check in with DSB app can be used as a travel document except on Bornholm and smaller islands.

Definition of a travel

The customer must check in to a means of transport using the DSB App before the start of the journey and must only check out after the journey has concluded. If there are changes between means of transport during the journey, the change must be registered in the DSB App

Travelling

If the customer has checked in and then decides not to travel after all, they can cancel by checking out within 20 minutes at the same stop or the same station.

To cancel a Check in

If the customer has checked in and then decides not to travel after all, they can cancel by checking out within 20 minutes at the same stop or the same station.

Transit time

If the customer checks out and checks in again within 30 minutes (called transit time) in the same zone, it is considered a continuation of the journey (connection). If the new check in occurs after more than 30 minutes or in a different zone, payment will be charged for two separate journeys.

Check in more travellers

It is possible to check in up to 28 extra people when using Check in with the DSB App.

Registration takes place in the DSB App before check in. It is the customer's responsibility to ensure that accompanying travellers are checked in correctly.

It is not possible to check in bicycles or dogs with the DSB App.

Maximum Time

The maximum time is the number of hours that may elapse from check in to check out on the journey. The maximum time varies from fare zone to fare zone. See more at www.rejsekort.dk

2.8. Abuse of travel document

Check in with the DSB App must not be abused. This can be considered abuse if one repeatedly:

- checks in after the journey has started
- checks in and then cancels their check-in
- checks out before the journey is completed
- interrupts the data connection to the DSB app during a journey (e.g., by putting the phone in airplane mode, closing the app, or similar).

8 Stopping

8.2. Stopping between bus stop

Check in with the DSB App works in the same way as the Rejsekort. Read more in the Joint National Travel Regulations section 8.2.